



# CONTACT / CALL CENTER

SIMPLE.  
SCALABLE.  
**POWERFUL**

## YOUR CHALLENGE

59% of all customers still choose the phone to handle critical service issues.

- Contact Center KPIs
- Patchwork Solutions that Don't Integrate
- Regulatory Constraints
- ACD, IVR, Predictive Dialer
- Hardware/Software Integration
- Crowded Marketplace

## OUR SOLUTION

We provide Gartner Magic Quadrant-only solutions that are designed to save your center time and money.

- Completely Customizable
- Unified Communications
- Integrated Hardware
- CRM Integration
- ACD
- IVR (and other time-saving solutions)
- CX Improvement